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**PATENT APPLICATION**  
Attorney Docket No.: 48278.266371

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANTS: Thompson et al.  
SERIAL NO.: 09/683,093                      GROUP ART UNIT: 2163  
FILED: November 16, 2001                      EXAMINER: Not Assigned  
TITLE: A SUBSTITUTE FULFILLMENT SYSTEM

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
MAR 04 2004  
**GROUP 3600**

**PRELIMINARY AMENDMENT**

Please enter the following amendments and remarks as a Preliminary Amendment to the CIP filed on November 16, 2001.